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RITE Enterprises Inc.
1001 2nd Street S STE 100.
Sartell, MN 56377
Phone: 320-230-2282
Fax: 320-230-1796

Retail Information Technology Enterprises (RITE)

RITE Reseller Agreement

Reseller Information

Business Name: _____

Address: _____

City: _____

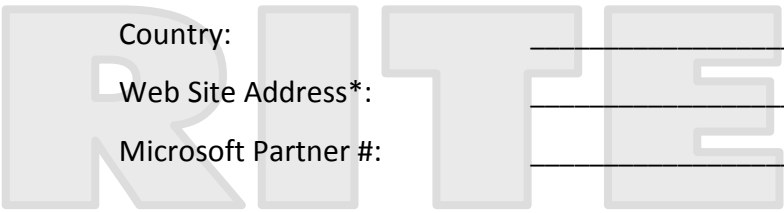
State: _____

Zip Code: _____

Country: _____

Web Site Address*: _____

Microsoft Partner #: _____



Primary Contact Name: _____

Title: _____

Phone Number: _____

Fax Number*: _____

Email Address: _____

Secondary Contact Name*: _____

Title: _____

Phone Number: _____

Fax Number: _____

Email Address: _____



Reseller Terms

At RITE we appreciate our partners very much and are committed to making this relationship mutually profitable and keeping end users happy. One key element of any good relationship is properly set expectations. The next portion of this document hopes to set some simple expectations to ensure the success of our relationship.

1. In order to receive full reseller commissions/margins, the reseller must conduct the entire sales process with the end-user. If you would like RITE personnel to provide demonstrations to and/or communicate directly with the end-user in regards to the sale of a customization we will be more than happy to do this, however **the commission rate/margin will be reduced by half**. This change will include any *current and/or future licenses* that involve the specific end-user and specific product(s) we will be involved with selling.
2. For each customization order placed with RITE we will need a fully and accurately filled out RITE Reseller Pricing & Order Form. **We will only provide support for end-users that are registered with us through this process.**
3. No training or implementation services are included in the cost of our commercial plug-ins. If you would like us to perform implementation, assist you in doing so, or train your end-users directly on the use our application(s), we are happy to do so; however there will be an additional cost to this. Resellers will receive a commission/margin on these services as well.
4. We FULLY back the quality of our products. If there is a bug inside our customization we are happy to work with your and/or the end-user to troubleshoot the issue and resolve it; however if we determine that there is not a problem with our application, that there is a third party product that is conflicting with our application, or the end-user has not been properly registered with us, there may be fees assessed. If you require after-hours emergency support or choose the emergency support option on our phone system for ANY reason, we will be happy to provide with assistance, but the time will be charged at 1.5 times our normal reseller hourly rate. When we return your phone call in these cases we will require a credit card number to continue with support. For regular support hours please visit <http://www.rite.us/Support.aspx>.
5. RITE partners are entitled to one (1) Not for Resale (NFR) key per RITE Plug-in upon request. These NFR keys are to be used for internal testing or demonstration purposes for the RITE Partner only. These keys are not intended for installation at a customer site. Keys can be requested by emailing sales@rite.us.

Reseller Survey (required)

None of the information requested below will be used to qualify or disqualify you from becoming a RITE reseller. The information will be used to help us be better partner to you.

- How many years have you been in business? _____
- How many years have you been working with the Microsoft POS / RMS lines? _____
- Is Microsoft RMS / POS your primary business? _____
- If no, are POS systems your primary business? _____
- If you are focused on POS as a company do you target any specific markets?

- If you are not focused on POS what is your core business?

- -Do you operate nationally or in a specific geographic area (if so, which)?

By signing or typing your name below, you are acknowledging that you agree to the terms and conditions outlined above and the information filled out on this form is accurate.

Authorized Signature: _____

Printed Name: _____

Please send completed Reseller Agreements to partners@rite.us or fax them to 320-230-1796.

Thank you!